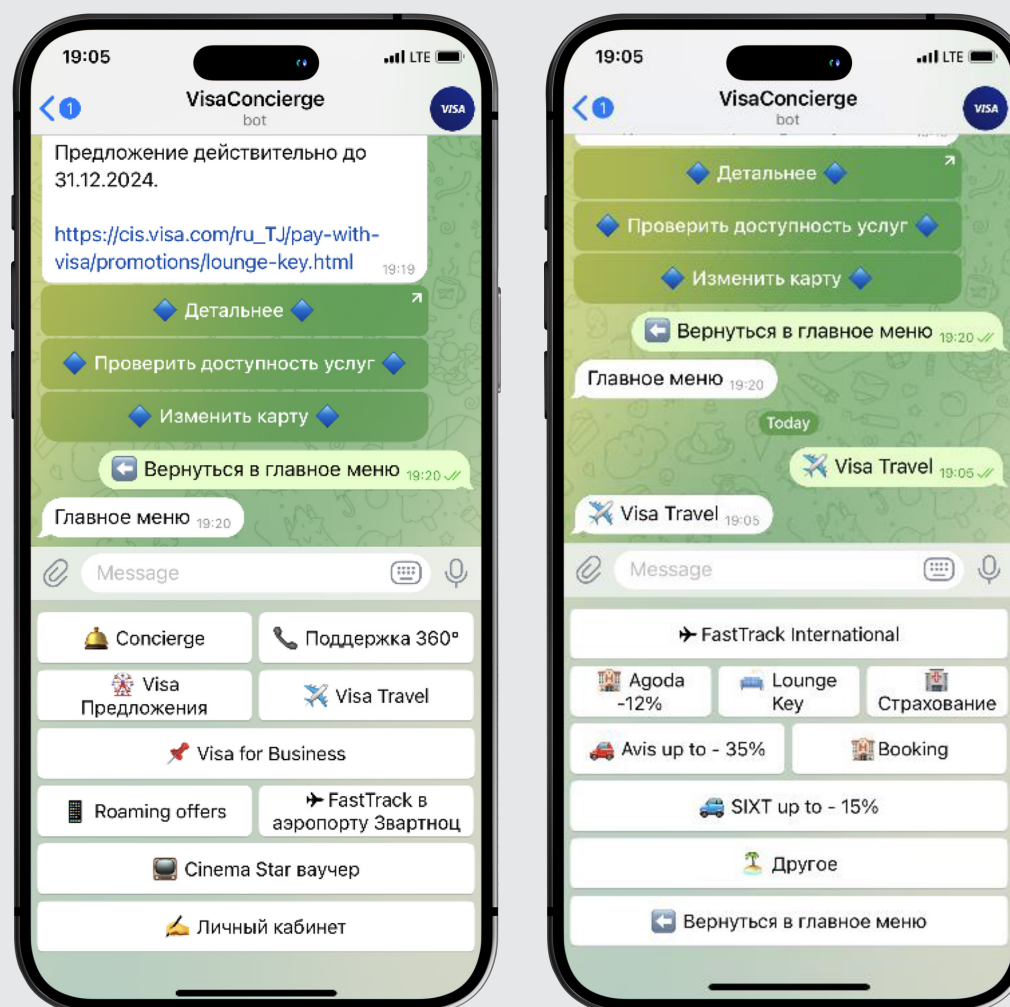


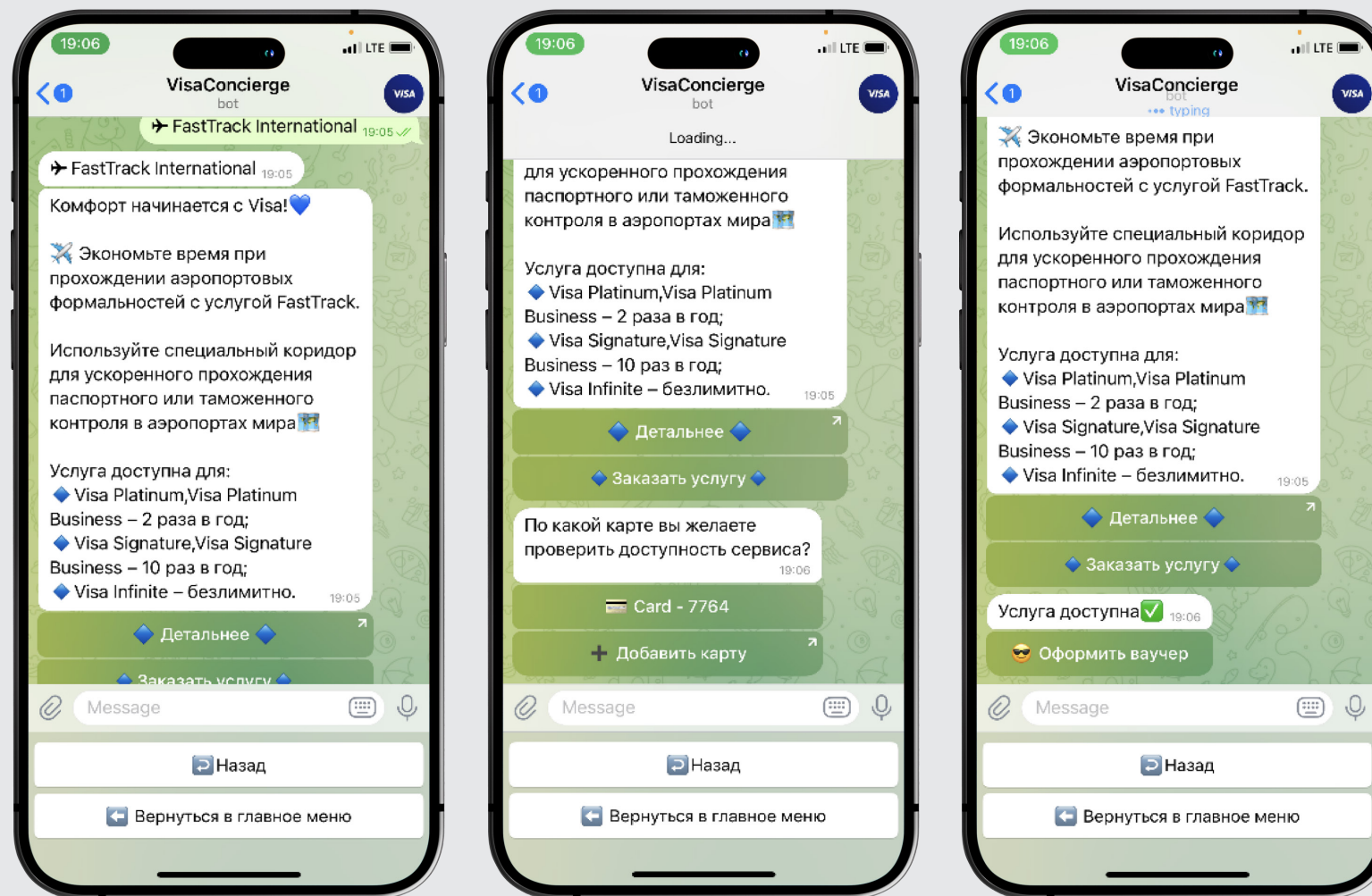
 **Fast Track Service**
 **User Guide**

To activate and use the Fast Track service, please complete the following steps:

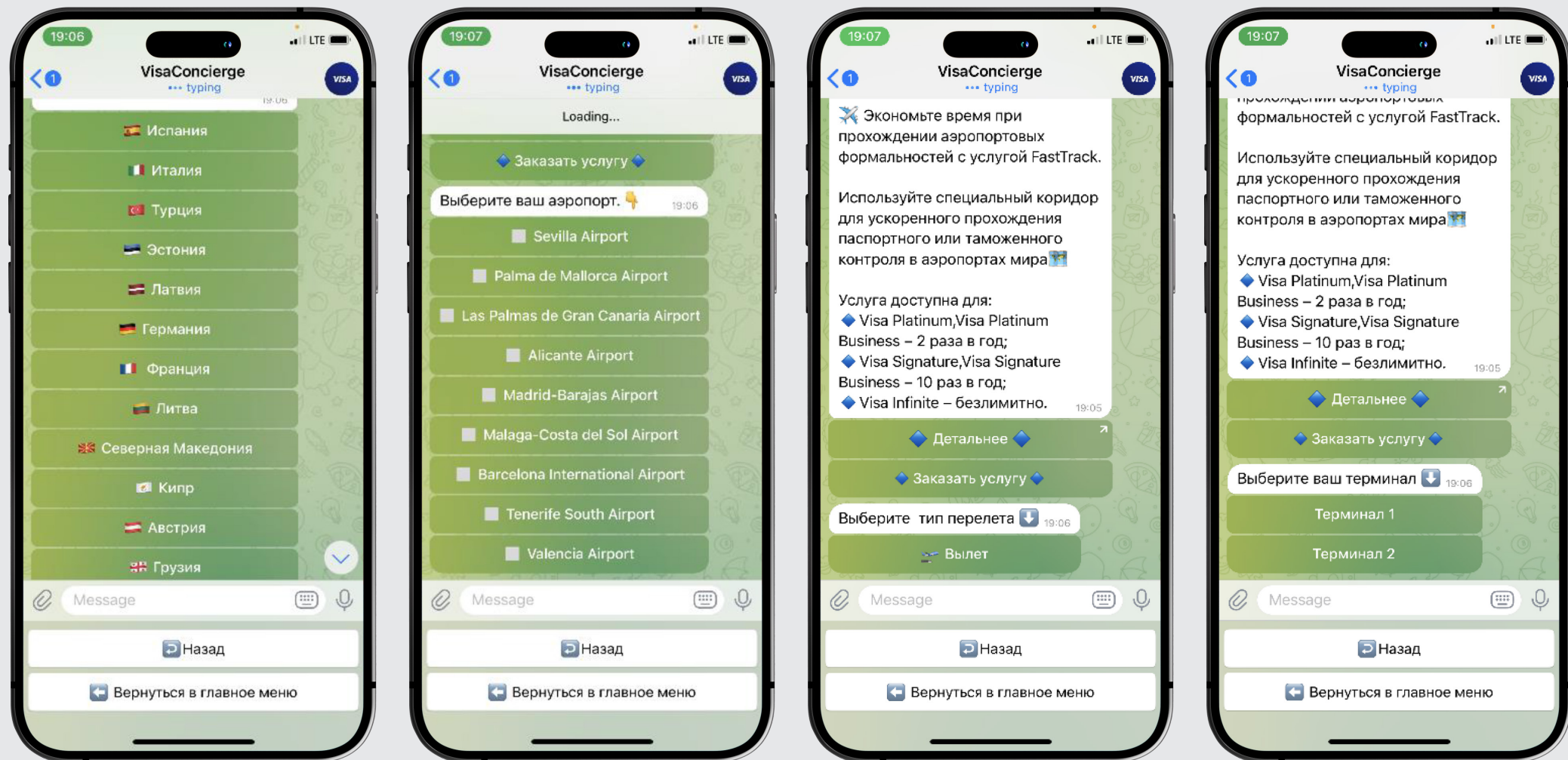
1. Visa premium card holders need to activate Visa Concierge service. After that you need select Visa Travel item in the main menu and then Fast Track International. (To activate the service at Zvartnots Airport, select "Fast Track at Zvartnots Airport" item in the main menu).



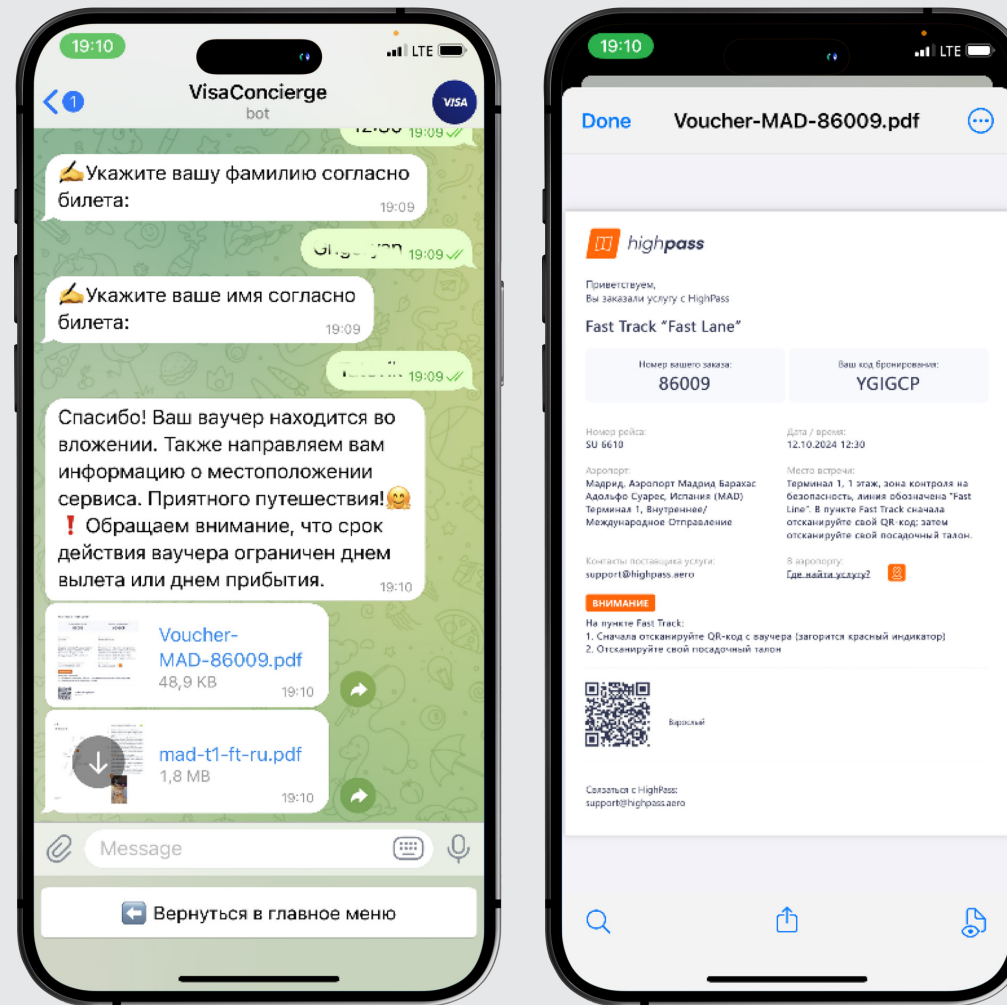
2. Then, the chatbot will provide information about the available Fast Track services for premium cards. After reviewing the options, click on the "Order a service" button. Next, the chatbot will display the active premium cards of the cardholder. Select the card you want to use to order the service and click 'Order a voucher'.



3. Then, you need to answer all the questions in order or choose from a list of options: country, airport, departure/arrival terminal, flight number, day, time, your first and last name (as it appears on your airline ticket).



4. After filling in all the required fields, the chatbot will send a Fast Track voucher containing all the information and a QR code.



5. At the Fast Track point, you need to:

- Scan the QR code presented in the voucher (a red indicator will light up).
- Scan the boarding pass.