



Information Sheet on Services Offered as Part of Optimal Tariff Plan

1. Individual Manager

This package offers you the option of using the Individual Manager, which implies services for the client via the business email address, Viber, WhatsApp, Telegram and other means of communication, transactions ordered remotely, etc.

2. Opening of bank account, issuance of Mastercard Standard, Visa Classic or Visa Gold debit card, activation of Ibanking service

For opening a bank account, receiving the Mastercard Standard, Visa Classic or Visa Gold debit card and/or activating the Ibanking service you should submit an application to the Bank by referring to your Individual Manager via the chat-bot system or a call, or by visiting the Bank's nearest branch office.

3. Remote ordering of services and approval via the Mobile Banking app

You can reach your Individual Manager in the Bank either in writing, i.e. – via the chat box, or verbally, i.e. – by making a call, to order a transaction. After completing the transaction through the Individual Manager, you will receive a push notification with details of the transaction in your Mobile app. If approved by you, the transaction will be performed; if rejected, it will be cancelled and not processed.