

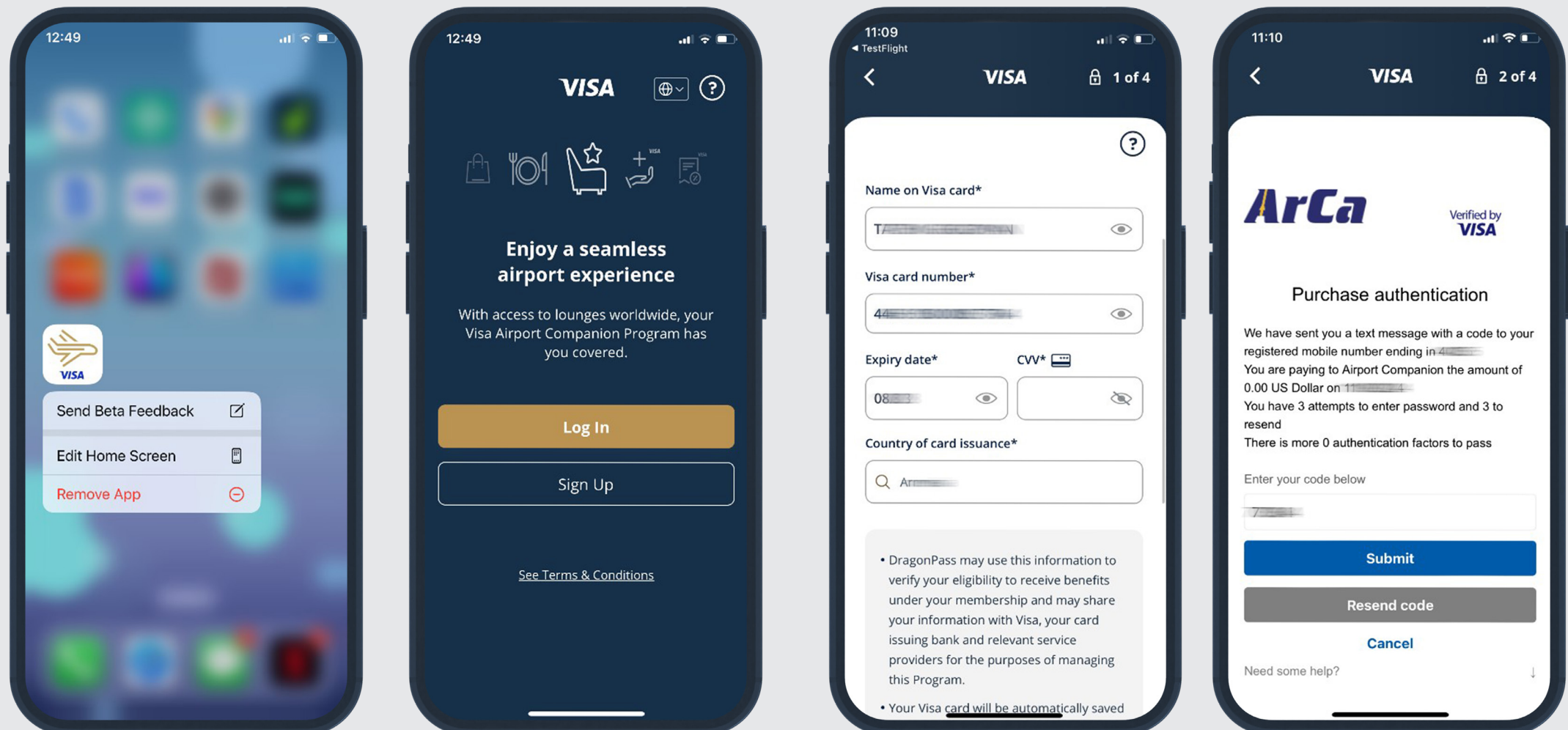
Visa Airport Companion Guideline

Visa Premium cardholders have two options for entering the business lounge:

- Via the Visa Airport Companion app.
- Via the Visa Concierge chatbot.

To access the business lounge via the Visa Airport Companion app:

1. Download the Visa Airport Companion app from the App Store or Google Play. Sign up by entering your card details and click 'Continue'. You will then receive a 3DS code to enter and confirm (Submit). Proceed to the next step.



2. Fill in your details: name, surname, mobile phone number, and email address. Indicate that you agree to the terms (I agree), then click "Continue." Your mobile phone number and email address will be displayed on the screen. If everything is correct, click "Yes." A code will be sent to your email address, which you will need to enter to proceed. Next, create a password for your personal page.

The application also allows you to use an offline version; for this, you need to complete biometric identification. After that, you will be successfully registered.

The image displays four sequential screens from the VISA DragonPass mobile application, illustrating the registration process.

- Screen 1: Your Details**
 - Time: 11:10, Status: 2 of 4
 - Fields: First name (as shown on passport)*, Last name (as shown on passport)*, Mobile* (+374), Email*.
 - Footer: A grey box containing a privacy policy statement: "By entering in my information above and checking the box below, I authorize DragonPass to collect, use and share my personal data with Visa, my card issuing bank and relevant service providers in order to facilitate my participation in the Program."
- Screen 2: Create Password**
 - Time: 11:12, Status: 4 of 4
 - Text: "Almost there, please create a password to use for your login."
 - Fields: Password* (with a list of requirements: Min of 8 characters, At least 1 lower case, At least 1 upper case, At least 1 number, At least 1 special character), Confirm Password* (with a green checkmark).
 - Button: "Save password"
- Screen 3: Enable Biometric ID and Offline Access**
 - Title: "Enable Biometric ID and Offline Access"
 - Text: "Set up biometrics for quick login and to ensure access to your membership without the need for wifi."
 - Buttons: "Allow" and "Skip for now"
- Screen 4: Biometrics & Offline**
 - Time: 9:41
 - Section: "Biometrics & Offline"
 - Text: "The following functions will use biometrics"
 - Options: "Login" (Use biometrics to log in to the app) and "Offline Access" (Allow access your membership code, even with no internet connection), both with toggle switches.
 - Button: "Continue"

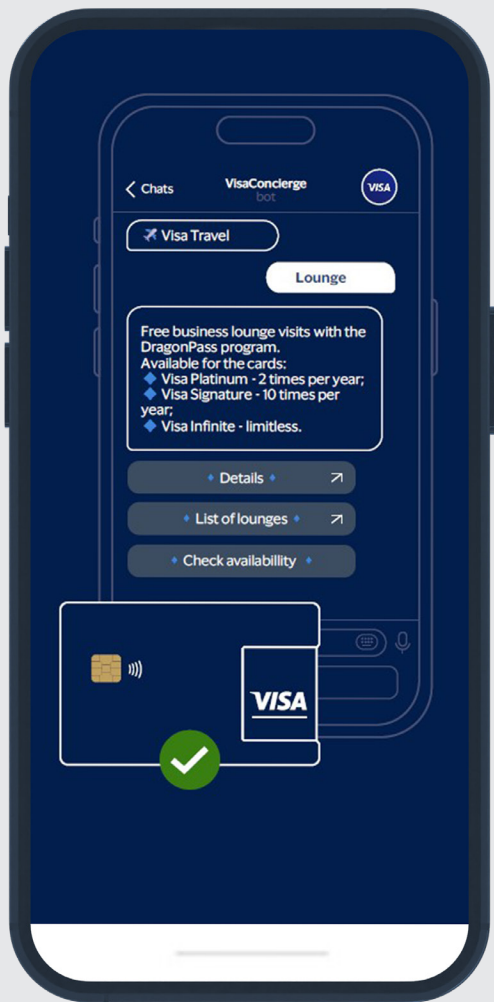
By clicking 'Explore lounges' on the main page of the app, you can find the nearest business lounge available to you. Click on the suggested business lounge or one of the lounges to read its terms and conditions. Then click on 'Walk in' to get a QR code that you need to present for entry.

To access the business lounge via the Visa Concierge chatbot:

1. Open the Visa Concierge chatbot in Telegram, WhatsApp, or Viber.

2. From the main menu, select 'Visa Travel', then 'Lounge'.

3. Check the availability of this service for your card.



4. Select the desired business lounge from the list

5. Click 'Get a Digital membership card' to receive a QR code.

6. Visit the business lounge and show the QR code to enter.

